DEPARTMENT OF DEFENSE
6000 DEFENSE PENTAGON
WASHINGTON, DC 20301-6000

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CHIEF INFORMATION OFFICER

MEMORANDUM FOR DIRECTOR, BUSINESS TRANSFORMATION AGENCY
DIRECTOR, DEFENSE COMMISSARY AGENCY
DIRECTOR, NATIONAL SECURITY AGENCY
DIRECTOR, TRI-MANAGEMENT ACTIVITY
CHIEF INFORMATION OFFICERS OF THE MILITARY DEPARTMENTS
CHIEF INFORMATION OFFICERS OF THE DEFENSE AGENCIES
SERVICE ACQUISITION EXECUTIVES

SUBJECT: Clinger-Cohen Act (CCA) Certification and Confirmation Processes Improvement – A Lean Six Sigma Initiative

Thank you for supporting our efforts to improve the Clinger-Cohen Act (CCA) Certification and Confirmation Processes applying Lean Six Sigma (LSS) methods and tools under the Department's Continuous Process Improvement (CPI) initiative. We have launched three improvement projects under this effort aimed at improving the effectiveness of the process. Your staff contributions to these projects have been immeasurable.

We now need your help to conduct a customer survey involving participants in the CCA compliance process from the acquisition community, including program offices, functional sponsors, and chief information officer organizations. We have identified fifteen major defense acquisition programs and five major automation information systems to respond to the survey. Components may add, at their discretion, additional programs to those identified. The survey and the list of selected programs are attached.

The survey and instructions are available on the Defense Acquisition University's Information Technology Community of Practice (IT CoP) web site at https://acc.dau.mil/CommunityBrowser.aspx?id=290776. Suspense to complete the respective surveys is two weeks from the date of this memorandum. The completed surveys will be analyzed and an action plan developed to complete this project.

The action officers for the survey are Edward Wingfield (DoD CIO) at edward.wingfield@osd.mil and Robert Leach (AT&L) at bob.leach@osd.mil.

Nancy L. Spruill 9/3/09

Nancy L. Spruill
Director
Acquisition Resources and Analysis
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David M. Wennergren
DoD Deputy Chief Information Officer
OASD(NII)/DoD CIO

Attachments:
1. Customer Survey with Contact Information
2. List of Selected Programs