



THE UNDER SECRETARY OF DEFENSE

3010 DEFENSE PENTAGON
WASHINGTON, DC 20301-3010

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MEMORANDUM FOR SECRETARIES OF THE MILITARY DEPARTMENTS
CHAIRMAN OF THE JOINT CHIEFS OF STAFF
DIRECTOR, OPERATIONAL TEST AND EVALUATION
DIRECTOR, COST ASSESSMENT AND PROGRAM EVALUATION
DIRECTOR, DEFENSE CONTRACT MANAGEMENT AGENCY
DIRECTOR, DEFENSE LOGISTICS AGENCY
DIRECTOR, MISSILE DEFENSE AGENCY

SUBJECT: 2014 Secretary of Defense Product Support Manager Awards Selection

I am pleased to announce the 2014 Secretary of Defense Product Support Manager (PSM) Award Winners:

- Major Defense Acquisition Programs, Acquisition Categories (ACATs) ID or IC:
Mr. John Faulkner
PSM, Intercontinental Ballistic Missile Systems Directorate (ICBMSSD), U.S. Air Force
- Major Weapon System/Other Weapon Systems, ACAT II and below:
Mr. Clifton Mitchell
PSM, Strategic and Theater Sealift Program (PMS 385), U.S. Navy

This highly prestigious award recognizes the PSM as an important partner in providing the very best systems for our Soldiers, Sailors, Airmen, and Marines. It furthers the Defense Acquisition Workforce (DAW) vision of “creating a high quality, high-performing, agile DAW to achieve technological superiority and protect America’s National Security.” Please extend my sincere congratulations on behalf of the Secretary of Defense to this year’s winners. Attached is a summary of their outstanding PSM award accomplishments.

The awards will be presented to the winners at their command by the Principal Deputy Assistant Secretary of Defense for Logistics and Materiel Readiness. The winners will also be recognized at the Office of the Secretary of Defense PSM Workshop at the Defense Acquisition University at Fort Belvoir, Virginia, in January 2015.

For further information, my point of contact is Ms. Lisa Smith, OASD(L&MR), at 703-614-8339 or lisa.p.smith14.civ@mail.mil.

Frank Kendall

Attachment:
As stated

cc:
USD(AT&L) Direct Reports

**2014 SECRETARY OF DEFENSE PRODUCT SUPPORT MANAGER AWARD
WINNERS' ACCOMPLISHMENT SUMMARY**

**Major Defense Acquisition Programs, Acquisition Categories (ACAT) ID or IC:
Accomplishments for Mr. John Faulkner**

Mr. John M. Faulkner, Product Support Manager, Intercontinental Ballistic Missile Program Office, Intercontinental Ballistic Missile Systems Directorate, United States Air Force, distinguished himself through exceptional performance in Life Cycle Logistics from January 1, 2013 to December 31, 2013. During this period, Mr. Faulkner established a comprehensive plan for readiness resulting in the highest sustained alert rate in the weapon system's more than 50-year history. His initiatives delivered improved availability, reliability, and cost reduction, including the Mk21 Fuze refurbishment and replacement initiative, with an estimated \$1 billion reduction in life-cycle cost. Mr. Faulker's depot maintenance changes reduced failure from an average of 12 to 1 per month and reduced Missile Guidance Set Zero/Short time and repeat rejection by 70 percent, enhancing reliability and maintainability. He established 100 percent control of inventory at the contractor's facilities and developed the first Minuteman III Life Cycle Sustainment Plan. His leadership of the depot maintenance program for Minuteman III Launch and Missile Alert Facilities will ensure their viability beyond 2030. The distinctive accomplishments of Mr. Faulkner reflect credit upon himself and the United States Air Force.

**Major Weapon System/Other Weapon Systems, ACAT II and below:
Accomplishments for Mr. Clifton Mitchell**

Mr. Clifton Mitchell, Product Support Manager, Strategic and Theater Sealift Program (PMS 385), PEO Ships, United States Navy, distinguished himself through exceptional performance in Life Cycle Logistics from January 1, 2013, to December 31, 2013. During this period, Mr. Mitchell executed two unique Integrated Logistics Support (ILS) efforts for two new classes of ships: the Joint High Speed Vessel (JHSV) and the Mobile Landing Platform (MLP). Mr. Mitchell's leadership and professionalism ensured the delivery of critical ILS products to the fleet on both programs. He provided key logistics support and products required for the lead ship, USNS SPEARHEAD (JHSV 1), ensuring sufficient reliability and support to "sail through" Operational Test and Evaluation events in 2013 and achieve Initial Operating Capability for the Class in November 2013. On the MLP program, Mr. Mitchell's empowered team executed logistics traditionally performed by the shipbuilder and saved \$12 million on the lead ship. Because of Mr. Mitchell's dedicated efforts, USNS MONTFORD POINT (MLP 1) was delivered to the Navy on time and under budget, and his team successfully applied the lessons learned from MLP 1 to the USNS JOHN GLENN (MLP 2). Mr. Mitchell's leadership, professionalism and dedication reflect credit upon himself and are in keeping with the highest traditions of the United States Navy.