



THE UNDER SECRETARY OF DEFENSE

3010 DEFENSE PENTAGON
WASHINGTON, DC 20301-3010

AUG 15 2013

ACQUISITION,
TECHNOLOGY
AND LOGISTICS

MEMORANDUM FOR SECRETARIES OF THE MILITARY DEPARTMENTS
CHAIRMAN OF THE JOINT CHIEFS OF STAFF
DIRECTOR, COST ASSESSMENT AND PROGRAM EVALUATION
DIRECTOR, OPERATIONAL TEST AND EVALUATION
DIRECTOR, DEFENSE CONTRACT MANAGEMENT AGENCY
DIRECTOR, DEFENSE LOGISTICS AGENCY
DIRECTOR, MISSILE DEFENSE AGENCY

SUBJECT: 2013 Secretary of Defense Product Support Manager Awards Selection

I am pleased to announce the 2013 Secretary of Defense Product Support Manager (PSM) Award Winners:

- Major Defense Acquisition Programs, Acquisition Categories (ACATs) ID or IC:
Ms. Cynthia A. Hertenstein
PSM, Medium Altitude Unmanned Aircraft Systems Division, U.S. Air Force
- Major Weapon System/Other Weapon Systems, ACAT II and below:
Mr. Brian Sharkey
PSM, Lightweight Mortars, Product Manager Guidance Precision Munitions and Mortar Systems, U.S. Army

This highly prestigious award recognizes the PSM as an important partner in providing the very best systems for our Soldiers, Sailors, Airmen, and Marines. It furthers the Defense Acquisition Workforce (DAW) vision of "creating a high quality, high-performing, agile DAW to achieve technological superiority and protect America's National Security." Please extend my sincere congratulations on behalf of the Secretary of Defense to this year's winners. Attached is a summary of their outstanding PSM award accomplishments.

In lieu of an awards ceremony this year and in order to save travel costs, the awards will be delivered to the winners' Service Acquisition Executives for presentation. The winners will also be acknowledged at the next PSM Workshop.

For further information, my points of contact are Ms. Lisa Smith at 703-614-8339 or lisa.smith@osd.mil and Mr. John Boyce at 571-256-7070 or john.boyce.ctr@osd.mil.

Frank Kendall

Attachment
As stated

cc:
USD(AT&L) Direct Reports

**2013 SECRETARY OF DEFENSE PRODUCT SUPPORT MANAGER AWARD WINNERS
ACCOMPLISHMENT SUMMARY**

**Major Defense Acquisition Programs, Acquisition Categories (ACATs) ID or IC:
Accomplishments for Ms. Cynthia A. Hertenstein**

Ms. Cynthia S. Hertenstein is commended for exceptionally dedicated leadership as Product Support Manager for Medium Altitude Unmanned Aircraft Systems Division. Her contributions directly aided the US national security objective to protect and defend troops with MQ-1 Predator and MQ-9 Reaper unmanned aircraft systems. She saved \$51M in unneeded Block 1 to Block 5 retrofit costs, led the transition of \$492M in Predator/Reaper sustainment workload from Wright Patterson Air Force Base to Robins Air Force Base with no break in operational support, and identified long-term sustainment strategy changes with a projected \$403M in DoD savings. She was responsible for equipping US and Allied warfighters with required armed Intelligence/Surveillance/Reconnaissance capabilities that enabled kill chain dominance and protected our troops while efficiently prosecuting enemies. Recognizing program success is a team effort, she executed a Division-level monthly recognition program that provided three opportunities per month for individual recognition via "Rising Star", "Hellfire" and "Most Valuable Player" awards. The distinctive accomplishments of Ms. Hertenstein reflect credit upon herself and the United States Air Force.

**Major Weapon System/Other Weapon Systems, ACAT II and below:
Accomplishments for Mr. Brian Sharkey**

Mr. Brian Sharkey is commended for exceptionally dedicated leadership as Product Support Manager for Lightweight Mortars in the Product Manager Guidance Precision Munitions & Mortar Systems, Program Executive Office Ammunition. Mr. Sharkey's actions provided support that exceeded the Warfighter's requirements. He reduced fielding process time for the M224A1 Lightweight Mortar System by 20 months and improved availability by 20% by streamlining required maintenance tasks. His actions also resulted in a \$207K cost savings for sustainment of the M224 legacy Mortar System and a 25% increase in availability. Additionally, he lead an integrated process team that developed a streamlined software fielding process for the M95/M96 Mortar Fire Control System-Mounted, which became the template for all future mortar software releases. Mr. Sharkey's achievements reflect his dedication to process improvements and reducing life cycle costs. His efforts supported the Under Secretary of Defense (Acquisition, Technology and Logistics) goals for Better Buying Power, streamlined operations, and provided reliable support to our deployed commanders. The distinctive accomplishments of Mr. Sharkey reflect credit upon himself and the United States Army.