



DEPARTMENT OF THE NAVY  
OFFICE OF THE ASSISTANT SECRETARY  
(RESEARCH, DEVELOPMENT AND ACQUISITION)  
1000 NAVY PENTAGON  
WASHINGTON DC 20350-1000

MAY 18 2011

MEMORANDUM FOR DISTRIBUTION

SUBJECT: Product Support Manager (PSM) Implementation

Reference: (a) Section 805 of Public Law 111-84, National Defense Authorization Act for FY2010

(b) OSD Directive-Type Memorandum (DTM) 10-015 of 7 Oct 10, Change 1 of April 29, 2011

(c) OSD Memo of 25 Aug 2010 Government Performance of Critical Acquisition Functions

Enclosure: (1) PSM Requirements Matrix

1. Reference (a) requires all major weapons systems programs to be supported by a Product Support Manager (PSM). A principal duty of the PSM is to provide weapon systems product support subject matter expertise to the Program Manager (PM) for the execution of the PM's responsibilities as the Total Life Cycle Systems Manager. References (b) and (c) implement this requirement across the services. They require:
  - a. A PSM to be assigned to every ACAT I and ACAT II program, prior to but no later than program initiation and to former ACAT I/II programs that are post Initial Operability Capability (IOC) or no longer have PMs reporting to Component Acquisition Executives;
  - b. The position of the PSM be performed by properly qualified military or full-time civilian employee of the Department of Defense (DOD);
  - c. PSM positions be designated in the Life Cycle Logistics (LCL) Defense Acquisition Workforce Improvement Act (DAWIA) position category;
  - d. PSM positions for pre-IOC MDAP/MAIS be designated as Key Leadership Positions (KLPs), and DAWIA level III certified in LCL, or meet the requirements within the prescribed timeframe;
  - e. PSM positions for pre-IOC major weapons systems (ACAT II) be designated a critical acquisition positions (CAP), and personnel assigned be DAWIA level III certified in LCL, or meet the requirements within the prescribed timeframe for CAPs;

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- f. Former ACAT I/II programs that are post-Initial Operational Capability must also designate a PSM, DAWIA level III certified in LCL, or meet the requirements of the position within the prescribed timeframe. Individual SYSCOM DAWIA program executives, working with PEOs, may elect to designate these positions as CAP predicated upon the size, scope, and phase of the program affected;
  - g. The PSM to be the lead logistician and an integral part of the program management team reporting directly to the PM, however this does not preclude the PSM from having a dual reporting relationship to a logistics command or competency organization.
2. In accordance with references (a), (b), and (c), all Department of Navy (DON) major weapons systems shall designate a PSM. This PSM position is synonymous with the existing positions of Director of Logistics, Assistant Program Manager for Logistics, Deputy Program Manager for Logistics, Program Lead Logistician, and System Product Manager. All incumbents must meet the requirements of the position as outlined above.
3. A summary of the requirements of the PSM designation and implementation is provided in enclosure (1). My point of contact is Ms. Patricia von Perbandt, ODASN A&LM, at 703-697-4063.



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(Acquisition and Logistics Management)

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PRODUCT SUPPORT MANAGER (PSM) REQUIREMENT MATRIX

<b>PROGRAM CATEGORY</b>	<b>DAWIA Level 3 LCL</b>	<b>PSM</b>	<b>CAP</b>	<b>KLP</b>
ACAT I (MDAP/MAIS)	YES	YES	YES	YES
ACAT II	YES	YES	YES	NO
POST – IOC ACAT I/II	YES	YES	Optional	NO

Enclosure (1)

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