



Professional Certificate In *Program Management*

Successful program management provides tremendous return on investment. PMIs newest credential, Program Management Professional (PgMPSM), is specifically developed to acknowledge the professional who leads the coordinated management of interdependent projects and efforts over a finite period of time to successfully achieve a set of business goals. The courses provide the concepts, methodologies, and analytical techniques necessary to manage and lead a program effectively.

The skills developed in this program allow program managers to navigate through the phases of the program life cycle using proven practices and processes.

The Professional Certificate in Program Management can be delivered on site at your location anywhere in the United States with a minimum of 14 students.



Program Benefits

To earn the Professional Certificate in Program Management, you will learn essential skills of the effective program manager, including how to manage a team of project managers, operational leads, marketing teams, executives, clients, partners and suppliers. The goal of the program is to equip you with the necessary knowledge, skills and techniques to effectively navigate the initiating, planning, implementation and ongoing operations of program management, and to prepare you to sit for the PgMPSM exam.

This Program Offers:

- ✓ *Instructors with extensive program management experience.*
- ✓ *Results oriented learning. All training focuses on practical, on-the-job applications.*
- ✓ *Preparation for PMI PgMPSM exam.*
- ✓ *Eligibility to apply for graduate credit at Old Dominion University.*
- ✓ *Customized schedule formats for on-site training.*

Leading Business Process Excellence.....

**REED
INTEGRATION, INC.**

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**OLD
DOMINION
UNIVERSITY**

FRANK BATTEN
COLLEGE OF
ENGINEERING
& TECHNOLOGY
www.eng.odu.edu

Professional Certificate In Program Management

Program Details

To receive the Professional Certificate in Program Management, participants must complete the mandatory courses below. Each course is 24.0 contact hours.

6 Mandatory Courses:

1) Fundamentals of Program Management

Participants learn about the overall program management process including:

- What is a program?
- What is program management?
- The relationship between program management and project management.
- Program manager roles and responsibilities.
- Program manager core competencies.
- The program life cycle.
- Program governance across the life cycle.

2) Integration Management

Participants learn to:

- Initiate a program and authorize projects
- Develop the program management plan
- Direct and manage program execution
- Implement integrated change control
- Close the program

3) The Art of Managing Managers

Participants will gain knowledge on:

- Understanding the program team.
- Critical factors for program team success.
- The Program Management Office (PMO).
- Leading leaders.

4) Program Management for Improved Business Results

Participants will gain knowledge on:

- Aligning programs with business strategy.
- Program management as a competitive advantage.
- The program strike zone.
- Program management metrics.
- The program dashboard.

5) Contract Management

Participants will gain knowledge on:

- Dispute resolution / tactics in negotiations
- Setting objectives
- Change clauses and formal change orders
- Pricing of adjustments

6) Advanced Program Management – Capstone Course

Participants implement skills learned throughout the program courses, and prepare to pass the PgMPSM examination. At the end of this course students will be able to:

- Evaluate their strengths and weaknesses in applications of the Standard for Program Management topics and concepts.
- Assess how prepared they are to take and pass the PgMPSM examination.

About The New Program Management Certification:

Candidates pursuing the new credential must meet specific eligibility requirements and agree to adhere to a code of professional conduct. Candidates' competence will be evaluated through a sequence of assessments:

The initial assessment of competence occurs through the application process. Prior to a candidate becoming eligible to pursue this credential they will be evaluated through an extensive application process including review of education by PMI staff and review of professional work experience by a panel of program managers.

The next step of competence assessment occurs with the multiple-choice exam in which candidates will be called upon to demonstrate their ability to apply their knowledge to a variety of situational or scenario-based questions.

The last competence assessment occurs through a multi-rater assessment in which a team of raters that the candidate selects will evaluate the candidate's competence in a work environment to perform germane tasks of a program manager as defined through the examination specification.

For more information on PMI certification, visit www.pmi.org

For more information on this program or any related programs in Systems Engineering or Program Management, please contact:

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Our Students Say It Best!

"I very much enjoyed the workshops that ran throughout this class!"

"I felt the instructor was well prepared and taught with great enthusiasm. He was quite knowledgeable."